

Zurich, year 2026

General Terms and Conditions (GTC) – Ristorante Italia

1. General Provisions

These General Terms and Conditions (GTC) govern the legal relationship between the guest / customer / event organiser, hereinafter referred to as the Customer, and Buonvicini AG, operator of Ristorante Italia, hereinafter referred to as the Restaurant. For the sake of simplicity, the term contract is used throughout these GTC to refer to any service, irrespective of its nature. Only the GTC valid at the time the contract is concluded shall apply.

Should individual provisions of these GTC be or become invalid or void, this shall not affect the validity of the contract or the remaining provisions. In all other respects, the applicable statutory provisions shall apply.

2. Subject Matter of the Contract / Scope of Application

The contract for the reservation of tables, areas, as well as other deliveries and services, is concluded upon written confirmation by the Restaurant or, in the case of online bookings, upon confirmation of the booking by the Customer.

Any reservation made on the day of the event itself becomes binding at the moment it is accepted by the Restaurant. Amendments to the contract are only binding for the Restaurant once confirmed in writing. Unilateral changes or additions to the contract by the Customer are invalid.

3. Reservations via Foratable

At certain times and for groups of 4 persons or more, a credit card is required as a reservation guarantee. Reservations secured by a credit card may be cancelled or the number of guests adjusted free of charge up to 12 hours before the reservation time. In the event of no-show or late cancellation, the Restaurant reserves the right to charge a compensation fee of CHF 50.00 per absent person.

4. Groups / Events

4.1 Reservations

For groups of 8 persons or more, the reservation is only valid once it has been confirmed in writing by email by the Restaurant. From that point onward, the reservation is considered binding. Table requests will be accommodated where possible; however, no table guarantees can be given. Groups are seated at long tables; round tables are not available.

4.2 Number of Guests

Up to 14 persons: orders are taken à la carte.

From 15 to 20 persons: for operational reasons in the kitchen and to ensure the smooth running of the event, a single set menu of 3 to 5 courses is required.

A vegetarian or vegan alternative from the à la carte menu is available.

Guests with allergies must be announced in advance so that we can inform you in good time of suitable alternatives.

It is essential that the exact number of dishes is communicated **one week in advance**.

4.3 Changes in the Number of Guests

We understand that determining the exact number of guests can sometimes be difficult. However, the number of guests communicated prior to the event is decisive for billing purposes.

- **Groups of 15 persons** or more:
As the menus are prepared in advance and require the purchase of specific products not included in our regular menu, the number of guests communicated **three days prior to the event** will be charged.
- **Smaller groups** with "Antipasti Misti":
The number of guests communicated **one day prior to the event** will be charged.
- Changes after confirmation:
 - Fewer guests than announced: the announced number will be charged.
 - More guests than announced: the actual number will be charged.
 - In the case of an unannounced increase in the number of guests, it cannot be guaranteed that the same menus will be served.

4.4 Cancellation Policy

Cancellations of confirmed reservations must be made in writing and may be cancelled free of charge or adjusted up to 12 hours before the reservation time.

4.5 Payments

All prices are net prices in Swiss francs (CHF), per person, and include VAT (8.1%).

Please note that for groups, a single total bill is always issued. **Individual bills are unfortunately not possible for groups of 8 persons or more.**

Payment may be made in cash (CHF), by voucher (E-Guma), or by credit card.

Accepted cards: VISA, Mastercard/Eurocard, American Express, Postcard and EC Direct.

4.6 Invoicing

Invoices can only be issued to companies registered in the commercial register and subject to certain conditions.

Invoices must be settled within 10 days. Reminder fees may be charged at CHF 15.00. The correct billing address (including any department number, where applicable) must be provided in writing, and the receipt for the consumption must be signed on site. Invoices are issued only within Switzerland. Events with a billing address outside Switzerland must be paid in full on site on the day of the event.

Tips for staff may be given directly to the service team on site. If a tip is included on an invoice, the amount must be noted on the receipt that is signed for invoicing purposes.

5. Minor Changes to the Offered Services

The Restaurant reserves the right to make minor adjustments to the offer or prices in the event of short-term changes in market availability due to product shortages or significant price increases.

6. Amendments and Additional Clauses

The GTC of Ristorante Italia may be amended at any time and without prior notice.

7. Jurisdiction / Applicable Law

The place of jurisdiction is Zurich, unless another mandatory place of jurisdiction is stipulated by law.

Swiss law shall apply exclusively to all contracts, reservations, any additional agreements, and general terms and conditions. The place of performance and payment is the registered office of the Restaurant.

8. Declaration of Consent

By confirming your reservation, you agree to these General Terms and Conditions.

Ristorante Italia – Zeughausstrasse 61 – 8004 Zurich